

Final Internal Audit Report

Bishops Stortford Town Council 2021/22

May 2022

| Issued to: | James Parker – Chief Executive Officer Mark Westwood – Finance Manager |
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| Parish Clerk to provide copies to: | Bishops Stortford Town Councillors |
| Report Status: | Final |
| Reference: | Z305/22/001 |
| Overall Assurance: | Good |

| SIAS Bi | ishops Stortford Town Council 2021/22 | |
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1. EXECUTIVE SUMMARY

Introduction

- 1.1 This review was undertaken as part of the planned provision of internal audit services to Bishops Stortford Town Council for the 2021/22 financial year.
- 1.2 The purpose of the tests performed on a selection of key controls is to give the Parish Council assurance that internal controls are operating effectively and to enable the annual return to be completed and signed.

Overall Audit Opinion

- 1.3 In relation to the Town Council's internal control framework the overall audit opinion is that we can provide overall **good assurance** that there are effective controls in operation for those elements of the risk management processes covered by this review to meet the Town Council's objectives. These are detailed in the Assurance by Risk Area table in section 2 below.
- 1.4 In reaching our overall assurance opinion we have concluded that accounting records are accurately maintained throughout the year to enable the production of a balancing set of accounts for the council to sign off along with the annual return.
- 1.5 The Financial Regulations are reviewed biennially, unless processes need amending, and Standing Orders reviewed annually. Both documents were reviewed and approved in October 2021.
- 1.6 The budget setting process was applied to enable the Council to achieve their objectives and was submitted in a timely manner to meet the precept deadline set by East Herts District Council for the 2021/22 financial year. The Finance and Policy Committee usually meet five times a year and, at the meetings following the end of a quarter, budget monitoring is carried out, which is in accordance with the Financial Regulations. The budget monitoring does not show forecasting, it highlights the difference between budget and spend with details of any large overspends being reported to the Committee by the Chief Financial Officer.
- 1.7 We found Income and expenditure are recorded correctly, are supported by valid authorised invoices, VAT is correctly accounted for, with VAT claims made quarterly in a timely manner. Petty cash claims were correctly accounted for with supporting receipts.
- 1.8 Bank reconciliations are performed monthly. We reviewed two months, July 2021 and March 2022 and these were found to balance, with the March 2022 figures agreeing to the final accounts.
- 1.9 In respect of payroll the Council do not follow NJC pay scales, with the exception of two long standing staff members. Salaries are agreed annually in January, with the Chief Executive Officer passing recommendations for a percentage increase to the pay budget for the Finance and Policy Committee to approve. Pay increases are applied in April. For 2021 the Council followed government guidelines, awarding 0.6% for members with salaries up to £24,000, and £250 (pro-rata'd where applicable) to

salaries over £24,000. The Mayor has an annual allowance paid through payroll, currently Councillors are not in receipt of any allowances.

- 1.10 The Council are responsible for three trusts, Brazier Trust, Market Square Toilets and Sworders Field. The Brazier Trust supports itself from its income and have trustee meetings when required during the year. For the latter two, their expenditure is supported by a revenue grant from Bishops Stortford Town Council to break-even and discussions about these are at the Full Council meetings. Separate accounts are prepared for each and approved by the trustee.
- 1.11 For definitions of our assurance levels, please see Appendix B.

Summary of Recommendations

- 1.12 There are no recommendations made following this audit, therefore there is no attached management action plan. The audit work undertaken as part of this review is shown in Appendix A.
- 1.13 The responsibility for a sound system of internal control rests with management and work performed by internal audit should not be relied upon to identify all strengths and weaknesses that may exist. Neither should internal audit work be relied upon to identify all circumstances of fraud or irregularity.

2. ASSURANCE BY RISK AREA

2.1 Our specific objectives in undertaking this work, as per the Terms of Reference, were to provide the Council with assurance on the adequacy and effectiveness of internal controls, processes and records in place to mitigate risks in the following areas:

| Risk Area | None | Limited | Satisfactory | Good |
|--|------|---------|--------------|------|
| Maintenance of proper financial records | | | | |
| Compliance with the Council's Financial Regulations and proper accounting for VAT | | | | |
| Adequacy of Risk Management arrangements | | | | |
| Effective budgeting and budgetary control | | | | |
| Identification of income due and timely collection and banking of such monies | | | | |
| Proper administration of salaries of employees including PAYE and allowances for Town/Parish Councillors | | | | |
| Maintenance of an accurate and reliable Asset Register and insurance | | | | |
| The completion of regular bank reconciliations | | | | |
| The proper preparation of year-end accounts | | | | |
| To ensure that the annual return is being completed | | | | |
| | | | | |

| Overall | | |
|---------|--|--|
| | | |

2.2 See definitions for the above assurance levels at Appendix B

| | Area | Control | Control Satisfactory |
|----|---|---|-------------------------|
| 1. | Maintenance of proper accounting records and preparation | Accuracy of Accounting Records | Yes |
| | of Accounting Statements | End of Year accounts | Yes |
| 2. | Adoption of the Council's Financial Regulations, Contract | Financial Regulations | Yes |
| | Standing Orders and Governance | Standing Orders | Yes |
| | | Meeting Minutes and declaration of conflicts of interest | Yes |
| 3. | Payment Controls including treatment of VAT and Section 137 expenditure | Payment of invoices | Yes |
| | | VAT on payments | Yes |
| | | Section 137 expenditure | Yes |
| 4. | Risk Management Processes | Risk Assessment | Yes |
| 5. | Budget setting and monitoring | Budget Setting | Yes |
| | | Precept notification | Yes |
| | | Budget Monitoring | Yes |
| 6. | Income received and VAT | Receipt of Precept | Yes |
| | | Receipt of income | Yes |
| | | VAT on income | Yes |
| | | Banking of income | Yes |
| 7. | Payroll records including Income Tax, National | Pay policy/process | Yes |

| | Area | Control | Control Satisfactory |
|----|--|---|-------------------------|
| | Insurance and Pensions | Annual salary increases | Yes |
| | | Individuals' salary increase | Yes |
| | | Members/Mayors Allowances | Yes |
| | | Salary deductions paid to external bodies (Tax and Pension) | Yes |
| 8. | Completeness of Asset and Investment Registers | Asset Registers | Yes |
| | | Investments | Yes |
| 9. | Bank Reconciliations | Bank Reconciliations | Yes |

| Assurance Level | Definition | | |
|--|------------|----|--|
| GoodThe design and operation of the internal control framework is effective, thereby ensuring that the key in scope are being well managed and core objectives will likely be achieved. There are minor report audit findings.SatisfactoryThe internal control framework is largely working well in managing the key risks in scope, with some findings related to the current arrangements.LimitedThe system of internal control is only partially effective, with important audit findings in key areas. Improvement in the design and/or operation of the control environment is necessary to gain assurar risks are being managed to an acceptable level, and core objectives will be achieved. | | | |
| | | No | The system of internal control has serious gaps, and controls are not effective in managing the key risks in scope. It is highly unlikely that core objectives will be met without urgent management intervention. |

| Prio | Priority Level | | Definition | |
|-----------|----------------|--|--|--|
| Corporate | Critical | | Audit findings which, in the present state, represent a serious risk to the organisation as a whole, i.e. reputation, financial resources and / or compliance with regulations. Management action to implement the appropriate controls is required immediately. | |
| Service | High | | Audit findings indicate a serious weakness or breakdown in control environment, which, if untreated by management intervention, is highly likely to put achievement of core service objectives at risk. Remedial action is required urgently. | |
| | Medium | | Audit findings which, if not treated by appropriate management action, are likely to put achievement of some of the core service objectives at risk. Remedial action is required in a timely manner. | |
| | Low / Advisory | | Audit findings indicate opportunities to implement good or best practice, which, if adopted, will enhance the control environment. The appropriate solution should be implemented as soon as is practically possible. | |